Shining through and beyond mediocrity

Plenary Presentation, Day Three.

Workability International and National Disability Services Conference,

Dan Kearns

Education Queensland

Hilton Hotel, Sydney, 7th to 9th September 2009 Background: This paper is based on a short series of articles published in *Link Magazine* 2008

and shortlisted for a Print Media award by the Australian Human Rights Commission in Dec 2008.

Mediocrity in the Disability Sector?

During my 30 years work in Disability Services I regularly experience new people moving into the sector, from governmental Ministers and bureaucrats, to graduates, service staff, office staff and volunteers.

Some of these 'new chums' bring with them an EXPECTATION OF MEDIOCRITY that subsequently contaminates the culture in the Disability Service Sector.

Where does it come from?

- I believe this behaviour is historically based on the Twentieth Century's collective attitude to disability that devalued both clients and workers in the disability sector
- ...and where disability support came as a charitable choice rather than as a human right.

What does mediocrity look like?

Lack of:

- commitment,
- involvement,
- innovation,
- activism or
- pride.

- For example, it becomes visible when school transition staff, training organisations and employment agencies encourage clients to accept training and employment below their aspirations so that they 'Dumbed Down' into low skilled and tenuous employment.
- It is perpetuated when there is a lack of activism and innovation by agencies in taking clients and service partners beyond the mediocre.

'Dumbed Down': Experiences of disabled people in vocational training and employment in Australia.

Submission to the National Mental Health and Disability Employment Strategy 2008

Dan Kearns

(Australian Disability Training Advisory Council 2001-2003)

Be unreasonable —ask for more - from clients, local employers, training providers, and other support agencies



Be aware of flawed arguments from funders, training institutes or employers when we ask for more.

e.g., the Slippery Slope, Biased Generalisation, False Dilemma, Self-fulfilling Prophecy, Herd Instinct or the *Ad Hominem* fallacies).

Focus on innovation rather than fear when 'reasonable adjustments' conflict with 'unjustifiable hardship'

e.g., Workplace literacy programs, Wellness, Rehabilitation programs, Workplace diversity, & workplace culture, corporate social responsibility & marketing.

Acknowledge the attributes of our clients, and focus on mutual respect and interdependence between client and service provider.

e.g., client as 'Active Agent' Or the work of Jean Vanier or Marc Gold.

Read, research and draw from international innovations and alternatives...and share yours!

e.g., GLADNET, Workability International, ILO, EU Training Village, OECD,

Actually...it is the women in our lives that push us beyond mediocrity!

Good luck with your endeavours for the rest of 2009

Thank You